

Accessibility Statement for <https://www.yorkconsort.gov.uk/>

This accessibility statement applies to <https://www.yorkconsort.gov.uk/>.

Using this website

This website is run by the **York Consortium of Drainage Boards**. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using your browser or device
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and Voiceover)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
 - most older PDF documents are not fully accessible to screen reader software
 - live video streams do not have captions
 - you cannot skip to the main content when using a screen reader
 - there's a limit to how far you can magnify the map on our 'Contact Us' page
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Feedback and contact information

If you find any problems not listed on this page, or think we're not meeting accessibility requirements, please contact:

Email: adminsupport@yorkconsort.gov.uk

Telephone: 01904 720785

Address: York Consortium of Drainage Boards, Derwent House, Crockey Hill, York, YO19 4SR

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: adminsupport@yorkconsort.gov.uk

Telephone: 01904 720785

Address: York Consortium of Drainage Boards, Derwent House, Crockey Hill, York, YO19 4SR

We'll consider your request and get back to you within **10 working days**.

If you cannot view the map on our 'Contact Us' page, call or email us for directions.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the "accessibility regulations"). If you're not happy with how we respond to your complaint, contact the **Equality Advisory and Support Service (EASS)**.

Technical information about this website's accessibility

The **York Consortium of Drainage Boards** is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

Compliance option

(a) **This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard, due to the non-compliances and exemptions listed below.**

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information.

This fails **WCAG 2.2 Success Criterion 1.1.1 (Non-text Content)**.

We plan to add text alternatives for all images by **September 2026**. When we publish new content, we'll make sure our use of images meets accessibility standards.

Disproportionate burden

Navigation and accessing information

- There's no way to skip repeated content in the page header (for example, a "skip to main content" option).
- It's not always possible to change the device orientation without affecting readability.
- Users cannot adjust text size without some content overlapping.

We've assessed the cost of fixing these issues. We believe that doing so now would be a **disproportionate burden** within the meaning of the accessibility regulations. We will reassess when our supplier contract is up for renewal, likely around April 2027.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or documents published before 23rd September 2018 if they're not essential to providing our services. For example, we do not plan to fix historical drainage reports and legacy minutes.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

What we're doing to improve accessibility

Our accessibility roadmap shows how and when we plan to improve accessibility on this website.

Preparation of this accessibility statement

This statement was prepared on **25th March 2026**.

It was last reviewed on **25th March 2026**.

This website was last tested on **23rd March 2026** against the WCAG 2.2 AA standard.

The test was carried out by **our internal website team**. The most viewed pages were tested using automated tools and manual checks. A further audit of the website was conducted to the WCAG 2.2 AA standard.